

The Reply Health App



Using The Reply Health App to contact your providers

To download The Reply Health App, follow these steps.

Once you schedule an appointment, you will receive an email with download and login instructions, like the one in the image below. If you have not received this email, contact the Reply front desk staff.

Hello Patient,

We use The Reply Health App to help you prepare for your appointments, share important messages about your health and make it easy for you to interact with us when you are at home.

Please follow the instructions below:

1. DOWNLOAD THE APP

Use the links below to find and download the app:

[Click here if you have an iPhone](#)

[Click here if you have an Android phone](#)

2. LOG IN TO THE APP

Please use your login details

Username:

Password:

3. FOLLOW THE INSTRUCTIONS IN THE APP

When you are logged in, you can see what you need to do at home before and after your appointments.

4. If you prefer to log in through the web portal, please visit web.my-care-plan.com.

Your login credentials are the same.

5. If you forgot your password, log in to <https://my-care-plan.com/landing-page/forgot> and follow the prompts. If you have difficulty connecting, please call the MyCarePlan Help Desk at 844-949-2423.