

Dear Reply Obstetrical Patients,

Congratulations on your pregnancy! We are excited to be able to share this journey with you through your prenatal care, delivery and postpartum care. We are dedicated to providing you the highest level of care to achieve the best possible outcome.

In addition to the normal questions about your care, many patients have questions about what to expect regarding their medical bills. This letter is designed to help you better understand the medical charges for the services and visits you have with our practice.

Thank you for reviewing this notice. If you have any questions, please don't hesitate to let us know. We appreciate you entrusting your care to our providers here at Reply Ob/Gyn & Fertility!

-- Angela Johnson, Practice Manager

Reply Ob/Gyn & Fertility | 7535 Carpenter Fire Station Rd., Ste 105 | Cary, NC 27519 | 919.230.2100 | replyobgyn.com



**Before your first obstetrical (OB) visit, please call your insurance plan to confirm your coverage for your pregnancy.**

## Global Care

Insurance companies define Global Care as all routine antepartum (prenatal) visits relating to your pregnancy beginning with your first OB visit through your postpartum visit (within 6 weeks after delivery). Therefore, Reply Ob/Gyn & Fertility will bill your insurance company one fee for these routine OB visits based upon the number of routine OB visits you have had with our practice. The billing to your insurance will only occur after your delivery and postpartum visit.

*\*It is important to also note that any additional services, such as ultrasounds, nurse visits, or sick visits, laboratory tests and depression screens are not considered part of Global Care and would incur separate charges.*

## Co Pays

Most insurance do not charge a copay for individual visits. They do, however, charge copays for any testing or visits outside of the "Routine Prenatal Care" and specialized testing, such as non-stress testing and ultrasounds. Copays are due at time of service.

## Changes in Insurance

Should you have a change in insurance during your pregnancy, please contact our office as soon as you have all of the new information.

## Leaving the Practice

Should it be necessary for you to transfer care during your pregnancy, Reply Ob/Gyn & Fertility will bill your insurance for their portion of the global fee based upon the number of your antepartum visits at our practice.

## Self-Pay Patients

In order to address the needs of our patients without insurance and patients with coverage limitations, we offer a discount off our global care fees. In order to qualify, you may be asked to meet with us to discuss our self-pay policy and set up payment arrangements.

## FMLA Processing Fee

If you would like Reply to complete your FMLA forms, you will be required to pay a \$15.00 processing fee. Please submit the forms with your name and dates of your medical leave to the front desk and allow 10-14 days for completion.